



Frequently Asked Questions (FAQ)

1. What is the weight limit for a child on the Piggyback Rider®?
The Piggyback Rider® has a weight capacity of 60 lbs. / 27 kg.
2. What is the suggested age use for a child on the Piggyback Rider®?
The Piggyback Rider® is ideal for children 2 ½+ yrs. Although all children are different sizes we recommend an upper limit of 6 years old.
3. How do I know if my child is ready for the Piggyback Rider®?
If your child can walk up and down stairs unaided, then your child is ready for the Piggyback Rider®.
4. What if the child's foot slips off the bar?
The Piggyback Rider is equipped with a child harness to ensure the safety of your child at all times. We recommend that children wear shoes while riding the Piggyback Rider®, which allows for a better grip on the bar grip tape. If a child lifts one foot, this shift in weight will immediately be noticed by the adult, who can help reset the child's foot on to the bar. If one foot suddenly slips off the bar (a very rare occurrence), assist the child to put it back on. The child harness (secured around the child's back and under the arms) will support the child in the event that both feet slip off at the same time. In all circumstances where the foot may slip, the child typically continues to hold the child hand holds or the adult's shoulders.
5. What happens if the child lets go of the handles?
If a child lets go of both handles, they will be secured to the Piggyback Rider® by the child harness and their legs.
6. Does the Piggyback Rider® meet consumer product safety regulations?
Yes. The Piggyback Rider® has met or exceeded all required consumer product regulations for the USA, Canada, EU, Australia and New Zealand.
7. Why doesn't the child harness have a chest strap also?
The child's harness is specifically designed without a chest strap to avoid strangulation when mounting, dismounting or in the event of a fall.
8. Does the bar put pressure on the adult's back when in use?
No. The child's weight pushes the bar straight down (towards the ground) rather than at an angle into the adult's back. In addition, the bar remains against the adult; it does not repeatedly bump the adult allowing for a comfortable ride.
9. How hard is it to learn to use the Piggyback Rider®?
It's very easy, natural and instinctive. A few minutes in a controlled environment and both carrier and rider will be comfortable.
10. Do you need two people to mount and secure a child on the Piggyback Rider®?
No.
11. How does a child get on/off the Piggyback Rider®?
We recommend an easy four-step process to mount the Piggyback Rider®: 1. Secure child harness, 2. Connect child harness to carrier, 3. Squat down and allow child to mount the bar, 4. Stand up slowly. For dismount, follow the steps in reverse. We have several videos on our website to aid the first-time user.

12. Is the Piggyback Rider® available in other colors?

Currently the Piggyback Rider® is available in grey/orange with a choice of a black or pink bar.

13. How much does the Piggyback Rider® weigh?

The Piggyback Rider® weighs less than 3 lbs. / 1.3 kg.

14. Do you have instructional videos?

Yes. Many instructional videos can be found at www.thepiggybackrider.com.

15. What are the key safety features of the Piggyback Rider®?

The Piggyback Rider® is engineered for safety and we require that every Piggyback Rider® is manufactured to meet our extremely high quality standards. All materials are the highest grade climbing buckles and polypropylene webbing. At key construction sites, the webbing is stitched in two locations and bar-tacked for additional reinforcement through several layers of material. The child harness is box-stitched for added strength. The aluminum bar is tempered for additional strength. It is Dad-invented but also Mom-approved for safety!

16. Is the Piggyback Rider® made for women (moms)?

Yes, absolutely. The Piggyback Rider® is a unisex design, appealing to moms, dads, grandparents, boys and girls.

17. Where do you use the Piggyback Rider®?

The Piggyback Rider® is ideal for walking, hiking, shopping, parades, zoo, amusement parks, and anywhere else your child may tire before the end of the adventure.

18. Can I carry two kids on the Piggyback Rider®?

No. The Piggyback Rider® is designed to carry one child at a time.

19. How big is the Piggyback Rider® when not in use?

When not in use, the Piggyback Rider® is approximately the size of a rolled bath towel.

20. How do I register my Piggyback Rider®?

You can register your product at www.thepiggybackrider.com

21. Can I exercise with the Piggyback Rider®?

The Piggyback Rider® should not be used while running, but is ideal for long walks where you can burn up to 359 calories per hour. Calculate the calories burned per hour here:

http://www.caloriesperhour.com/index_burn.php. Just add the weight of your child to your body weight.

22. Will the Piggyback Rider® help my posture?

The Piggyback Rider® is not a medical device. However, the Piggyback Rider® allows the weight of your child to be distributed along your hips instead of on your shoulders. This eliminates the dreaded piggyback hunch we all are familiar with. Instead of having to slouch in order to keep your balance or your child on your back, with the Piggyback Rider® you will be walking in a natural upright posture, engaging your core muscles.

23. What happens if a child tries to jump off?

To jump off the bar, the child would have to push down with their arms, and hold their body weight up on the carrier. If they succeeded, the adult would instinctively guard the child by guiding them to the ground. In addition, the child harness would catch them. We suggest developing a communication strategy with your child to discuss when to get on and when to get off the Piggyback Rider®.